



## Stain and Spot Remover Guide

Provided courtesy your local *Heaven's Best*

Caution: There are many variables that can influence the effects of any spot removal procedure. Heaven's Best cannot and does not assume any responsibility whatsoever for any negative results or damages that may occur by following the procedures outlined in this Guide.

softened matter – use clean white paper towel and push toward the center of the spot to avoid spreading material. Repeat above. Haste may spread the stain and/or damage the carpet.

### Procedure M

Apply Heaven's Best Spot Remover. Use damp towel, leave for 3 to 5 minutes. Blot – don't rub! If the stain is removed, finish with a water rinse, blot, follow with a pad of weighted white paper towels. If the stain is not removed, continue as follows: apply hydrogen peroxide solution (see Cleaning Solutions), let stand 2 to 3 hours under weighted pad of clean white towels. Repeat application of hydrogen peroxide until removal is complete. Blot and finish with weighted pad of paper towels. Apply white vinegar (undiluted), only after the stain is removed.

\* In case of mustard, allow to dry, scrape up, then clean.

### Procedure O

Scrape off excess material. Cover with white cotton towel. Apply warm iron until material is absorbed. Be sure the towel is large enough to cover the stained area. Take care never to touch the iron to carpet as the fiber may melt. Change the towel or rotate to clean area and repeat until all material is absorbed.

### Procedure Q

Scrape off excess material. Lightly rub area with a fresh slice of white bread. Complete removal with Procedure "A".

## GENERAL INSTRUCTIONS:

Time and patience are the keys to stain removal. In the event of a spill, take time to carefully read the following procedures and then follow them thoroughly. Repeat procedures as long as there is improvement. If a spill is attended to immediately, it may be possible to remove the spill by blotting with a slightly damp paper towel, followed by repetitive cold water sprays and further blotting with a dry paper towel. If this procedure fails to remove the stain fully, then follow the procedures outlined below.

### Procedure A

Apply dry cleaning solvent, use damp towel. Blot – don't rub! Repeat. Apply water with a damp towel. Blot dry with a weighted pad of towels.

### Procedure B

Scrape or blot up excessive spill. Apply Heaven's Best Spot Remover, use damp towel. Blot – don't rub! Apply water with a damp towel. Blot dry with a weighted pad of towels.

### Procedure G

Scrape or blot up excessive spill. Freeze with ice cubes. Shatter with blunt object (the back of a spoon, etc.). Vacuum chips away before they melt.

### Procedure L

Apply nail polish remover (non-oily type) – use a cotton swab to apply to the spill. Don't wet through to carpet backing. Pick up

## CLEANING SOLUTIONS:

### HEAVEN'S BEST SPOT REMOVER

Available from your Heaven's Best Carpet and Upholstery Cleaning professional.

### HYDROGEN PEROXIDE

Mix ½ cup (3% solution available in most drug stores) with 1 teaspoon household ammonia. Use within 2 hours of mixing.

### AMMONIA

Undiluted household ammonia.

### DRY CLEANING SOLVENT

Non-oily, non-caustic type sold for spot removal for garments (Carbona #10, Energine, etc.). Caution, solvent may be flammable!

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Stain	Procedure	Stain	Procedure	Stain	Procedure
Asphalt	A	Fruit Juices & Drinks	M	Mixed Drinks (liqueurs)	M
Beer	B	Furniture Polish	A	Mud	B
Berries	M	Grease (Auto or Food)	A	Mustard*	M
Blood	M	Glue – White	B	Nail Polish	L
Butter	A	Glue – Hobby	A, L	Paint – Latex	B
Candle Wax	A, O	Ice Cream	B	Paint – Oil	A
Candy – Sugar	B	Ink – Ball Point Pen	A	Pet Food	M
Catsup	M	Ink – India, Marking	A, M	Paper-mache	B
Chewing Gum	G, A	Kool-Aid	M	Shoe Polish	A, M
Chocolate	B	Lemonade	M	Soft Drinks	M
Chalk	B	Lipstick	Q, A	Tar	A
Coffee	M	Mascara	A	Tea	M
Cooking Oil	A, B	Mayonnaise	B	Urine	M
Dyes	M	Merchurochrome	M	Vomit	B
Excrement	B	Merthiolate	M	Wine – Red	M
Foundation Make-Up	A, B	Milk	B	Wine – White	B